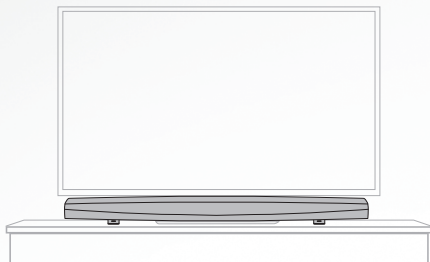




## **HEOS Bar** QUICK START GUIDE

# BEFORE YOU BEGIN

The HEOS Bar is designed to enhance the sound of your TV and allow you to enjoy HEOS Wireless Multi-Room Sound.



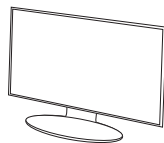
Make sure you have the following items in working order:



Wi-Fi Router  
& Internet Connection



Apple iOS, Android or Kindle  
mobile device connected to  
your network



TV

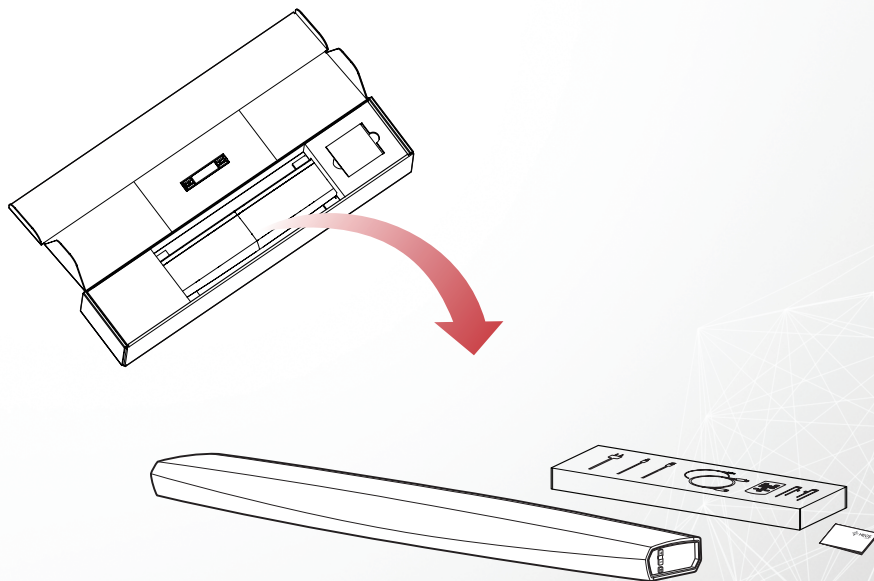
## OPTIONAL

Two wireless HEOS surround speakers and a wireless HEOS Subwoofer.



# STEP 1: UNPACK

Carefully unpack your HEOS Bar.



# STEP 1: UNPACK

Verify that the following items are included in the box.



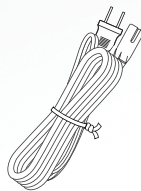
1/8 inch (3.5 mm)  
setup cable



HDMI cable



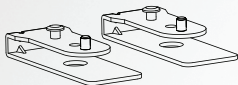
Optical cable



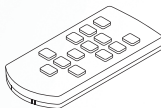
Power cord



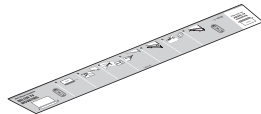
Ethernet cable



Feet



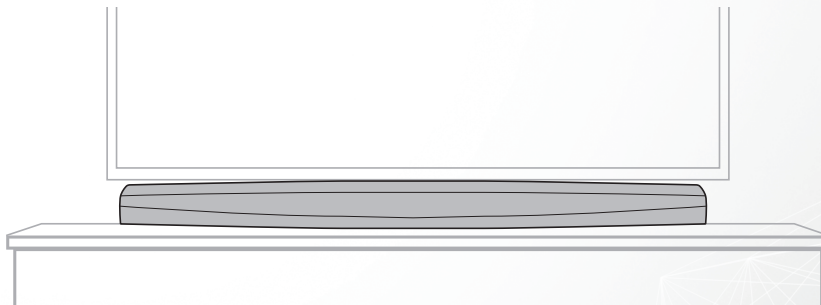
Remote control unit



Wall mount template

# STEP 2: PLACE

Place the HEOS Bar at a convenient location near the TV.



## OPTIONAL

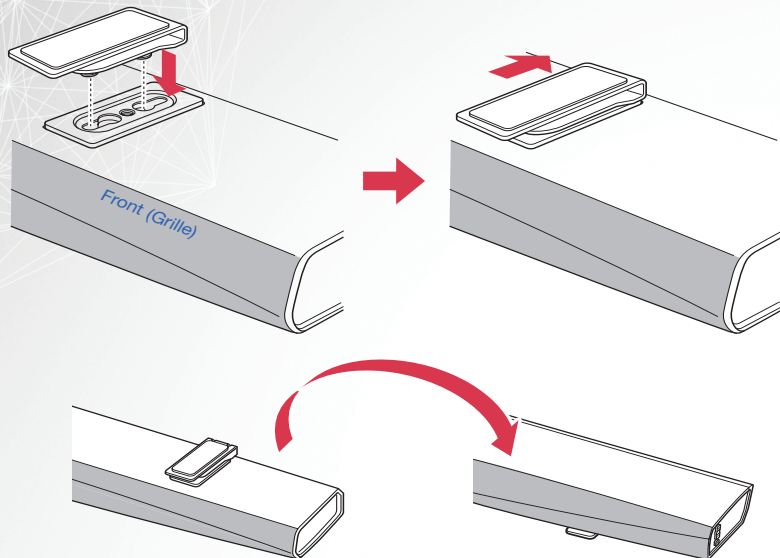
The HEOS Bar can be wall-mounted using the integrated keyhole mounts. Please refer to the wall mount template located behind the HEOS Bar in the product carton.



# STEP 2: PLACE

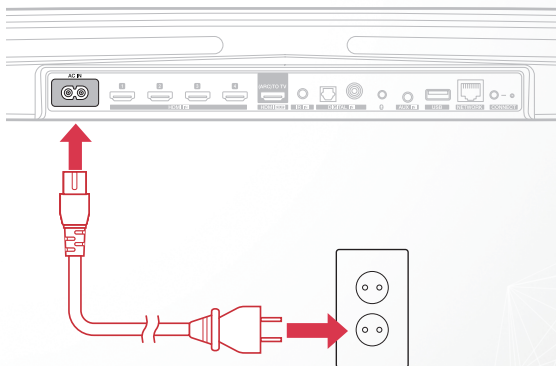
## OPTIONAL

Attach the supplied feet if you need to raise the HEOS Bar over your TV stand base.



# STEP 3: CONNECT

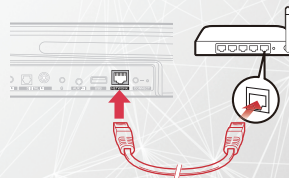
Connect the power cord between the HEOS Bar and a wall outlet.



## OPTIONAL

If you are connecting the HEOS Bar to a wired network, connect the included Ethernet cable between the HEOS Bar and your router.

Do not connect the Ethernet cable if you are connecting your HEOS Bar to a wireless network.



# STEP 4: CONTROL

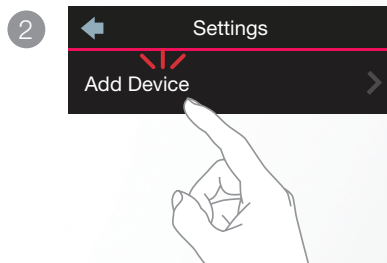
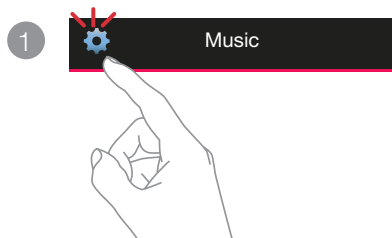
- 1 Download the HEOS App.  
Go to the App Store, Google Play or Amazon App Store and search for "HEOS" to download and install.



- 2 Launch the HEOS App  
and follow the instructions in the app to complete the setup and configuration of the HEOS Bar.



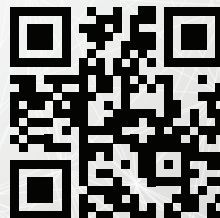
# STEP 5: ADD DEVICE



## ENJOY!

### OWNER'S MANUAL

- For more information, visit [www.HEOSbyDenon.com](http://www.HEOSbyDenon.com)
- Refer to the Online Manual for other functions information and operation procedure details.  
[manuals.denon.com/HEOSBAR/ALL/EN](http://manuals.denon.com/HEOSBAR/ALL/EN)



# BASIC TROUBLESHOOTING

## **My HEOS device won't connect to my network using the audio cable**

- Make sure your mobile device is connected to your wireless network before setting up your HEOS device.
- Alternatively, you can connect your HEOS device to your network router using the included Ethernet cable. Once connected via Ethernet, the HEOS by Denon App should recognize the HEOS device and you can manually move it to your wireless network using *Settings/My Devices/Device\_Name/Advanced/Network Settings*.

## **Music cuts out or delays sometimes**

- Make sure your Internet connection is operating correctly.
- If you are sharing your network with other users or devices, they may be using most of your bandwidth (especially if they are streaming video).
- Make sure your HEOS devices are within range of your wireless network.
- Make sure your HEOS devices are not located near other electronic devices that could interfere with its wireless connectivity (like microwave ovens, cordless phones, TVs, etc...).

## **Cannot pair a Bluetooth device with the HEOS device**

1. Activate the Bluetooth setting on your mobile device.
2. Press and hold the Play/Pause button located on the remote control unit for 3 seconds and release the button when you see a pattern of two green flashes on the status LED.
3. Select "HEOS Bar" from the list of available Bluetooth devices.

## Connecting to a network using WPS

If your wireless router supports WPS (Wi-Fi Protected Setup™) your HEOS wireless device can optionally connect to your network using the "Push Button" method by following these steps:

1. Press the WPS button on your router.
2. Within 2 minutes, Press and Hold the Connect button on the rear panel of the HEOS device for 5 seconds.
3. The LED on the front of the HEOS device will flash green for several seconds as it connects to your router.
4. When the connection is complete, the LED on the front of the HEOS device will turn solid blue.

## Resetting your device

Resetting your HEOS device will clear out the wireless network settings, EQ, and name but retain it's current software. You will have to use Settings->Add Device to reconnect the device to your home network before it can be used.

To reset your HEOS device, press and hold the Connect and Bluetooth buttons located on the HEOS device for 5 seconds until the front LED begins to flash amber.

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# CONTACT Denon

If you need additional help in solving problems,  
contact Denon customer service in your area  
or visit [HEOSbyDenon.com](http://HEOSbyDenon.com)



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